

# Tweedsmuir Park Lodge

BELLA COOLA  BRITISH COLUMBIA

~ Job Description ~

**Position** Massage Therapist

**Location** Tweedsmuir Park Lodge - Bella Coola, British Columbia

**Reports To** Lodge Manager

**Job Overview** Bella Coola Heli Sports operates in the glaciated wilderness of BC's central coast. We provide world-class skiing in the winter and connect our guests with incredible wilderness adventures in the summer. Our enthusiastic team is dedicated to perfecting the travel experience through the highest standards of hospitality.

The Massage Therapist is responsible for providing massage services to BCHS guests, leading yoga classes at various times throughout the day, and for taking full ownership of the spa and fitness facilities. Therapists are also responsible for assisting with daily tasks around the lodge.

## **Essential Job Functions**

### Massage Duties

- Provide massage treatments throughout the day, and be flexible to accommodate last minute appointment changes due to fluctuations with the activity program
- Prepare massage rooms and ensure a calm and inviting environment
- Manage associated equipment and inventory, ensuring supplies are well stocked and organized, including the completion of the end of season massage parstock
- Manage the massage schedule- client bookings.

### Guest Service Support & Miscellaneous Tasks

- Lead various yoga classes throughout the day
- Take full ownership of the spa and fitness facilities, inclusive of the massage rooms, executing daily/weekly cleaning duties related to these spaces
- Assist lodge team with laundry rotation
- Assist the lodge team in the cleaning-up of meal services, housekeeping and any other work when available.

## **Performance Standards**

### With Your Tasks

Demonstrate clear attention-to-detail and a strong work ethic. See your tasks through to perfection and completion. Act with integrity, discretion and problem solve as needed.

### Professionalism and Hospitality

As a massage therapist it is expected you will conduct yourself professionally, while extending excellence in hospitality. Therapists are not permitted to consume any alcohol before conducting a treatment.

## **Duties & Responsibilities**

- Cleaning of Spa building- gym, washroom, shower, walkway, hot tub area. Restocking towels, equipment sanitizing spray,
- Cleaning of Drying room- floors, washroom, porch
- Massage laundry- washing and put away
- Yoga class; Morning, mid day, afternoon
- Check Massage bookings
- Assist in other departments as necessary



## Massage Therapist - Daily Schedule

- 07:00** Move washed massage linen to the dryers (must be done first thing)
- Set up for yoga class (music, equipment, lights)
- Get creative and have fun with special touches to elevate the guest experience
- 07:30** Conduct morning yoga class
- Be extremely diligent on timing, consistency with guests is important and the Chef's will be timing hot food for 8am sharp
- 08:00** Clean-up from yoga class
- Tidy gym area, sauna, gym bathroom, and tend to laundry if needed
- 08:30** Staff Breakfast
- 09:00** Finish massage laundry and cleaning of Spa and drying room
- Restock spa towels and massage linens
- Assist with Guest Laundry, housekeeping and the House Upkeep Schedule if time permits
- 11:00** Break or miscellaneous other duties
- 16:00** Be dressed and ready for massages, making yourself accessible in the lodge for last minute requests
- Massage or Yoga Class until dinner, (7pm) be prompt with ending your massage as scheduled
- Take all dirty linens to the laundry room and start in the wash
- 50 min massages, allowing 10mins between treatments
- Staff dinner in canteen and finish

### How to Apply

Please submit all applications to [employment@bellacoolahelisports.com](mailto:employment@bellacoolahelisports.com).

