

Tweedsmuir Park Lodge

BELLA COOLA  BRITISH COLUMBIA

- JOB DESCRIPTION -

Position Title	Guest Services
Reports To	Lodge Manager
Location	Remote (shift work)
Schedule	14-days on, 7-days off (approximately)
Terms	Seasonal Full-Time

Company Overview Bella Coola Heli Sports operates in the glaciated wilderness of BC's central coast. We provide world-class skiing in the winter, and connect our guests with incredible wilderness adventures in the summer. We operate from five remote properties, three of which are in the Tatla Lake region of the Chilcotin's and two which are in the Bella Coola Valley. We boast the largest heli-skiing tenure of any operator in the world and our Himalayan like mountains draw outdoor enthusiasts from around the world.

Our enthusiastic team works hard to play hard, and is dedicated to perfecting the travel experience through the highest standards of hospitality... all with some fun and personality! To thrive here you must love the outdoors and remote/rural living.

Job Description We are looking for hard working, hospitality enthusiasts to help us with creating a magical and memorable experience for our guests. Our Guest Service team does it all – serving, housekeeping, hosting, and essentially jumping into whatever task the day may bring. This is a physically active position, where teamwork and a willingness to help across all departments is a must.

We are looking for employees who take great pride in their work, and those where the term 'attention-to-detail' resonates. While we strive to create a fun, warm, and enthusiastic environment, we never waiver with our service. The details matter, and etiquette where it counts is important.

Our people are our most valuable asset in leveraging our guest's experience. Our Guest Service team must enjoy interacting with our guests, and they must be skilled at making people feel welcome, comfortable and happy.

Qualifications

A Must

- 1yr+ experience in a hospitality position (F&B, housekeeping, concierge or similar)
- Articulate and personable personality
- Highly motivated and enjoy working on your feet
- Detail oriented



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- Ability to work away from home and work long hours
- Applicants must be a Canadian Citizen or Permanent Resident

Preferred

- Experience in the heli-skiing or remote lodge industry
- Housekeeping, serving, or bar tending experience
- Enthusiasm for skiing and the outdoors

Perks

4% Vacation Pay.

Medical and Dental Benefits (upon eligibility).

Lodging and meals provided while on shift.

Staff heli-skiing and hiking opportunities (when space and skill permit).

Flexible work year, allowing for travel during the off-season.

Career development opportunities.

Gratuities.

Unique work environment where lifelong friendships with staff and guests begin.



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