

BELLA COOLA HELI SPORTS

- JOB POSTING -

Position Title	General Manager
Reports To	Chief Executive Officer
Location	Whistler, BC.
Schedule	Full-Time.
Terms	Salaried. Year-Round.

Company Overview Bella Coola Heli Sports operates in the glaciated wilderness of BC's central coast. We provide world-class skiing in the winter, and connect our guests with incredible wilderness adventures in the summer. We operate from five remote properties, three of which are in the Tatla Lake region of the Chilcotin's and two which are in the Bella Coola valley. We boast the largest heli-skiing tenure of any operator in the world and our Himalayan like mountains draw outdoor enthusiasts from around the world.

Our enthusiastic team works hard to play hard and is dedicated to perfecting the travel experience through the highest standards of hospitality... all with some fun and personality!

Job Description We are looking for a disciplined and enthusiastic hospitality leader to help elevate and craft the next chapter of Bella Coola Heli Sports. The General Manager will oversee the hospitality, marketing and sales, reservations, mountain operations, and administrative and finance departments, providing cohesive direction to the organization.

Bella Coola Heli Sports has grown significantly since its inception in 2000, and we are looking for a skilled individual to optimize our organization and bring our software, systems, and labour models inline with the business's current needs. Successful candidates must be able to organize a group, develop project timelines and budgets, and monitor/manage progress. Candidates must also be able to lead and inspire a team, fostering a strong corporate culture dedicated to excellence, service, respect, and inclusiveness.

The General Manager will also assist with future development projects, and oversight of renovation projects.

Qualifications

A Must

- Bachelor's degree in Hospitality Management or alternative field with applicable education (Business Administration, Food and Beverage Management, etc)
- 10+ years of managerial experience in the hospitality industry (hotel, resort, or travel, ideally with operations in rural locations)
- Proficient with Microsoft Office (Word, PowerPoint, Excel, etc), and capable of easily learning new software systems
- Experience with property management software and inventory management systems
- Exceptionally strong leadership and communication skills
- Must have exceptionally strong organizational skills – both administratively and spatially (attention to detail)
- Be self-motivated and hold high personal standards for performance
- Applicants must be a Canadian Citizen or Permanent Resident
- Must be able to travel periodically to our remote lodges



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Preferred

- Background in hotel or restaurant operations (housekeeping, service industry, etc)
- Experience in heli-skiing or ecotourism destinations

Pre-Requisites for Successful Candidates

Inspirational Leader – Candidates must be able to inspire a team and lead them through change. Candidates must also be comfortable holding employees accountable to performance standards, while creating a workplace that fosters growth.

Outdoor Enthusiast – We operate in one of the most rugged and remote areas of British Columbia, and it may not be for everyone. We are looking for wilderness enthusiasts to share in our passion for exploring this incredible region. Given our roots in the ski industry, candidates must embody a strong understanding of the sport, culture, and lifestyle.

